



FREQUENTLY ASKED QUESTIONS

HOW DO I BUY TICKETS?

Online - Click the “Buy Tickets” link on the event calendar page of the Yost Theater Website. Tickets are also available through the Ticketweb website directly.

Box Office - Unfortunately the Yost does not have a box office so tickets must be bought online prior to the event day. If tickets are not sold out by the day of the show, the remaining tickets will be available for sale before the show at the venue.

HOW DO I PURCHASE ACCESSIBLE SEATING?

Purchase a GA ticket online and then email hello@theyosttheater.com to let them know. The wheelchair lift is located on the first floor. An elevator can be taken to the skybox by the balcony, however, the row of VIP Balcony seating does not have ramp access. Please email the Yost theater with any additional questions.

WHERE IS THE BEST PLACE TO PARK?

There is no lot or structure associated with the venue but there are options around the venue. We recommend parking in the parking structure on E 5th Street or metered parking around the venue. Just note that there is no reentry to the venue.

WHAT IS THE DIFFERENCE BETWEEN GA AND VIP BALCONY SEATING?

GA: standing room only. Main floor and skybox access, but no seat associated with the ticket.

VIP/Balcony: designated chair for the show by the skybox in the balcony. Close access to the upstairs bar. Not wheelchair accessible.

HOW DO I GET AS CLOSE TO THE STAGE AS POSSIBLE?

The tickets that grant you closest access to the stage is General Admission (GA).

To get closest to the stage with a GA ticket, arrive early since GA standing room is first come first serve.

WHAT DO I DO IF I THINK I LOST SOMETHING AT THE VENUE?

Send an email to hello@theyosttheater.com. Include your name, a description of the object, the location in the venue that you believe it was lost, and the best phone number and email to reach you at.



HOW CAN I MEET THE BAND?

The Yost does not have the ability to grant backstage or meet n' greet access.

If any of these opportunities are available, they will be available through outlets other than The Yost Theater. For select shows, meet and greet tickets will be sold on Ticketweb.

WHAT HAPPENS IF MY EVENT IS CANCELLED OR POSTPONED?

Refunds will be available at the point of purchase used.

CAN I BRING A CAMERA?

No recording devices or cameras are allowed in the venue.

IS RE-ENTRY ALLOWED?

No.

ARE THERE ANY PROHIBITED ITEMS?

Prohibited items include but are not limited to the following:

- Outside beverages or food
- Gum
- Alcohol and illegal drugs
- Bags larger than 12"x12"
- Glass bottles, metal cans or other food or beverage vessels (this includes re-usable water bottles)
- Umbrellas
- Selfie Sticks
- Signs/flags/banners/posters larger than 11"x17" and/or attached to a stick
- Masks or object that obstructs visibility of one's face
- Recording devices
- Fireworks, slingshots, laser pointers, flashlights, etc.
- Weapons, explosives, pepper spray, tear gas, etc.
- Pocket knives or blades of any type
- Animals unless it is a service animal
- Noise making devices such as cowbells, whistles, horns
- Professional camera equipment, tripods, ipads, tablets, GoPros. The only exception to professional camera equipment is those that have the proper credentials for the event.
- Water guns, toy replica weapons, squirt bottles, soap bubbles
- Skateboards, roller blades, skates, brooms, balloons, frisbees, beach balls, etc.
- Permanent markers, spray paint, pencils, pens, stickers or any other item that can damage the venue
- Any other item deemed inappropriate by the Yost management



IF A SHOW IS “ALL AGES” WILL ALCOHOL STILL BE AVAILABLE FOR SALE?

Although the Yost Theater is an “All Ages” venue for some shows, alcoholic beverages are available for sale at the bar. Alcohol will only be sold in accordance with California State Law.

The only types of ID accepted have the following characteristics:

1. Is issued by a governmental agency (such as federal, state, county or city)
2. Contains the name of the person
3. Contains the date of birth of the person
4. Contains a description of the person (these are called key indicators and include height, weight and eye color)
5. Contains a photograph of the person
6. Is currently valid (ie. not expired)

ALL of the above criteria must be met to be considered a “bona fide” ID. This ID is required for patrons to be permitted to purchase and/or consume alcohol at The Yost AND/OR access The Yost’s VIP Lounge.

VENUE RULES

- You are subject to getting searched before entering the venue. This is for everyone’s safety.
- Confiscated items will not be returned. If you are carrying any of these items, please take them back to your car before you are searched.
- The Yost reserves the right to deny entry to anyone who appears to be intoxicated.
- A valid US government-issued ID is required to consume/purchase alcohol.
- The Yost has zero tolerance for underage drinking. This includes underage possession of alcohol, including “just holding a drink for a friend for a second.”
- A valid US government-issued ID is required to consume/purchase alcohol.
- A 21+ Up drinking wristband must be worn at all times to possess/consume/purchase alcohol.
- All violators will be removed from the building without any warnings and will not be eligible for a refund.